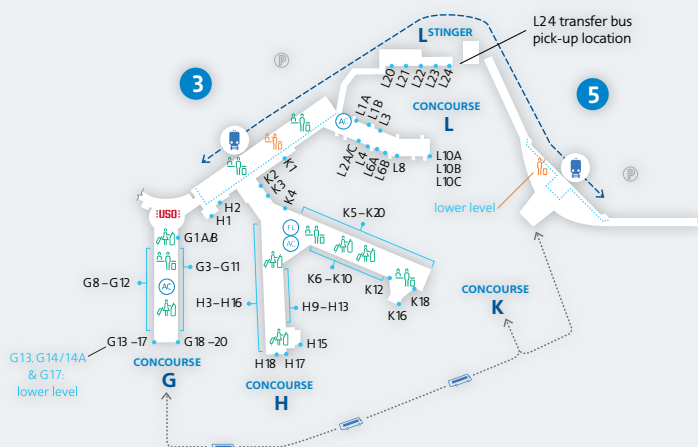


# Snapshot of American in Chicago

## 01 Airport

### New routes

Allentown, Pennsylvania  
Aruba  
Athens, Greece  
Erie, Pennsylvania  
Fort Walton Beach, Florida  
Grand Cayman, Cayman Islands  
Honolulu, Hawaii  
Key West, Florida  
Nassau, The Bahamas  
Panama City, Florida  
Pensacola, Florida  
Providenciales, Turks & Caicos  
Sarasota, Florida  
State College, Pennsylvania



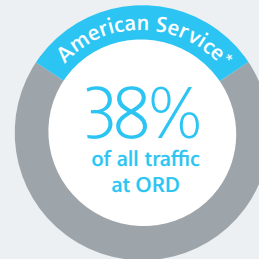
-  Admirals Club
-  Flagship Check-in
-  Flagship Lounge
-  Flight Check-in
-  International Arrivals
-  Rebooking Center
-  USO
-  Airport Train

American operates out of Terminals 3 and 5 at Chicago O'Hare International Airport (ORD).

## 03 Operations



American carried more than **28 million** passengers through ORD in 2018.



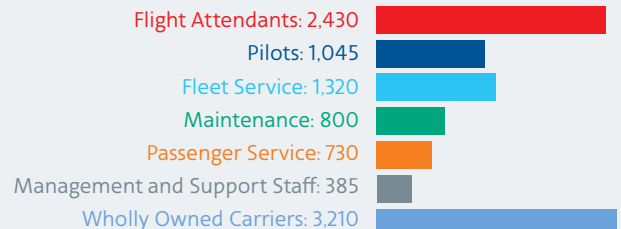
\*including American Eagle flights



Each month, Cargo handles an average of 131 million lbs. of freight out of a 120,000 square-foot warehouse.

## 04 People

American employs nearly **10,000** colleagues at ORD.



## 02 Premium Services



### Admirals Club

Terminal 3:  
Concourses G, H and L



### Flagship Lounge

Terminal 3:  
Concourse H

### Amenities

Business Center  
Conference Rooms  
Cyber Café  
Children's Room  
Executive Center  
Private Showers  
TV Lounge

## 05 Network



ORD has **539 daily flights** that serve **143 destinations** in 12 countries.

Asia  
Canada  
Caribbean  
Europe  
Mexico  
United States

## 06 History



## Snapshot of American in Chicago

### 07 Community

American supports a variety of community and civic programs in Chicago, including:

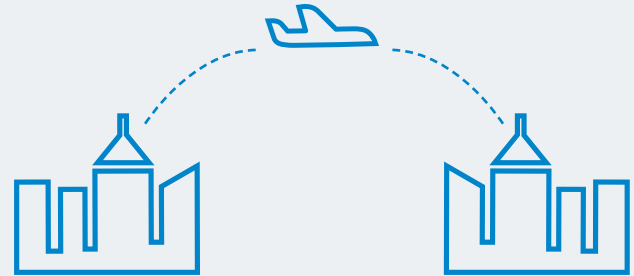


THE HISTORYMAKERS.



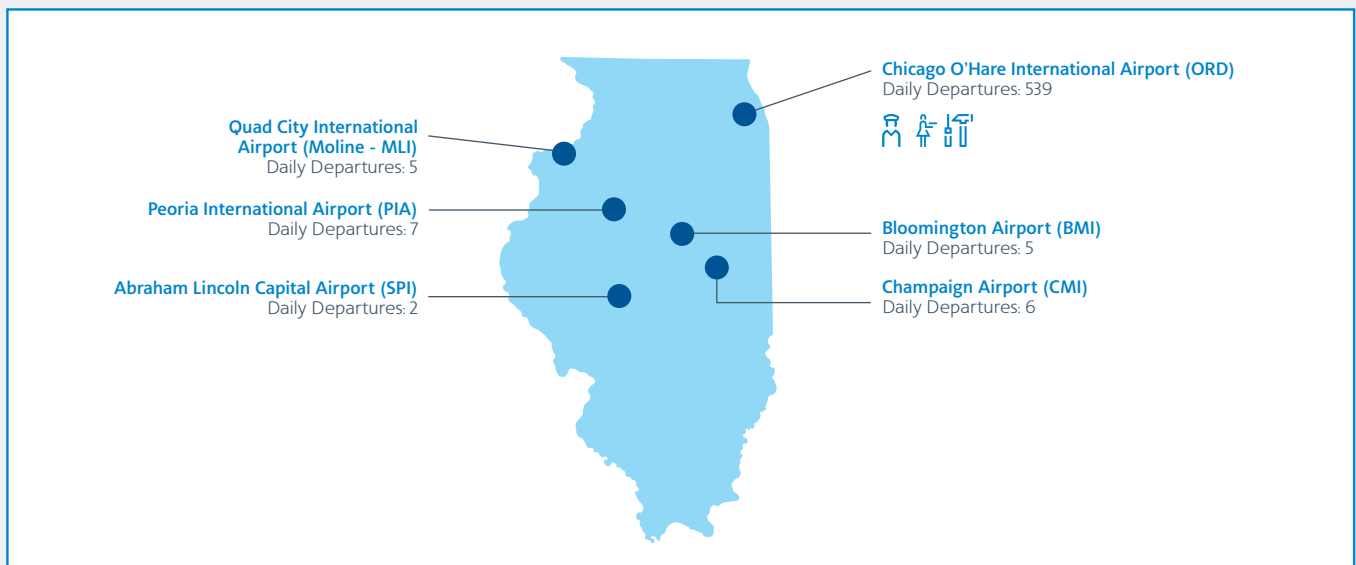
### 08 Fast Fact

The only hub carrier at ORD offering service on the Boeing 787, American flies up to 13 787s out of ORD on peak days during the summer.



### 09 American is Good for Illinois

- American employs more than 10,000 people in Illinois and nearly 130,000 companywide.
- American operates 564 daily departures from six cities in Illinois, providing access to more than 143 destinations around the world.
- American is the official airline of the Chicago Cubs.
- As the world's largest airline, American operates an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American is a founding member of the **oneworld**® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to more than 150 countries.



Pilot base



Flight attendant crew base



Maintenance base